

Bob Rogers
Mayor



City of Murray



Saturday, March 14, 2020

The City of Murray has been carefully monitoring the recommendations from the CDC and the Kentucky Department for Public Health, and Calloway County's Emergency Management regarding the appropriate precautions regarding the COVID-19 virus.

Based on the recommendations from these agencies, the City of Murray Government is taking a "Prepare, But Don't Panic" response to the current pandemic situation.

Our hospital, our health providers, our schools, the university, our churches, and other agencies have made decisions with the focus on keeping our community safe and healthy.

The City of Murray has and will continue to follow the advice of the health professionals as we inform our employees, citizens, and customers regarding our services.

We have instituted our plan for continuance of governance and have kept our employees informed on recommended best practices.

Our offices have remained open and services have remained uninterrupted. We believe that with everyone continuing to follow "best practices," this can continue.

Here are a few temporary steps our citizens and customers can do to help reduce the amount of face-to-face contacts, as this has been recommended as a step for appropriate precaution measures:

Please call us for your business needs and inquiries:

- call 911 for police, fire, medical, and gas-related emergency calls
- call 270-753-1621 for non-emergency police related calls
- call 270-762-0320 for non-emergency fire related calls, such as burn permits or inspections
- call 270-762-0330 for utility billing questions or to schedule utility disconnects, transfers, or connects
- call 270-762-0336 for utility inspection appointments and other utility related issues
- call 270-762-0380 for sanitation scheduling or questions

TELEPHONE (270) 762-0350

104 North 5th Street, Suite B
Murray, Kentucky 42071
FAX (270) 762-0306

TDD (270) 753-1621

Website: www.murrayky.gov



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We are also requesting customers to pay utility bills by putting non-cash payments in the drop box located on the east wall of the drive-through area, by using our on-line payment system located at www.murrayky.gov, or by using our drive-through windows that are located off of the 5th Street City Hall entrance.

We will continue to monitor updates from the agencies mentioned above and from the websites shown below and encourage you to do the same:

<https://cdc.gov/coronavirus/2019-nCoV/index.html> and
<https://chfs.ky.gov/agencies/dph/pages/covid19.aspx>

In addition, we encourage our citizens and customers to utilize the COVID-19 Hotline that has been established by the State of Kentucky. The Hotline number is 800-722-5725 and can be used to help determine the appropriate actions for you regarding appropriate medical treatment should you feel ill.

Together, by all of us following the recommendations provided, we can all do our part in keeping our community healthy and safe.

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